

# ♪ Squawkbox Sound ♪

## Client Satisfaction Survey

Please answer the following questions and let us know how we did!

Our #1 goal is to please you!

Use another sheet of paper for additional comments if needed.

Your Name: Jandie & Bill Clarke

Event Date and Type: Wedding Ceremony and Reception June 2<sup>nd</sup> 2007

Email Address: jandlynn615@hotmail.com

Please answer the following questions with Excellent, Good, Fair, or Poor:

Quality of Customer Service via telephone:	<u>Excellent</u>
Quality of Customer Service via internet:	<u>Excellent</u>
Quality of Customer Service at event:	<u>Excellent</u>
Helpfulness of the Wedding Planner Packet:	<u>Excellent</u>
Friendliness of your Entertainer:	<u>Excellent</u>
Promptness of your Entertainer:	<u>Excellent</u>
Professionalism of your Entertainer:	<u>Excellent</u>
MC Services:	<u>Excellent</u>
Entertainer's Appearance:	<u>Excellent</u>
System and Equipment Appearance:	<u>Excellent</u>
Sound Quality:	<u>Excellent</u>
Overall Volume Levels:	<u>Excellent</u>
Music Selection:	<u>Excellent</u>
Incorporation of Your Requests:	<u>Excellent</u>
Planning Assistance:	<u>Excellent</u>
Entertainer's Cooperation with Other Vendors:	<u>Excellent</u>
Overall Performance Rating:	<u>Excellent</u>
Quality of the Thank You Packet:	<u>Excellent</u>

Is there anything we can improve on?

Nope, you guys did an awesome job!

Additional comments or suggestions:

We were all very happy with everything! Thanks again!

Do you know of anybody that may be in need of our services?

Would you recommend our service to others? Yes!

May we share your comments with others? Yes

May we add you to our list of references for other inquiries to contact? Yes