

♪ Squawkbox Sound ♪

Client Satisfaction Survey

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!

Your Name: Marcia Johns

Event Date and Type: August 16th 2008 / Special event – beach party

Email Address: Marcia@gardnervillage.com

What was the main reason you chose Squawkbox Sound for your event? Used last year. Reliable. Easy to work with. Great music.

Please answer the following questions with Excellent, Good, Fair, or Poor:

Quality of Customer Service via telephone:	<u>N/A</u>
Quality of Customer Service via internet:	<u>Excellent</u>
Quality of Customer Service at event:	<u>Excellent</u>
Helpfulness of the “Welcome Packet”:	<u>N/A</u>
Quality and Helpfulness of Website:	<u>N/A</u>
Friendliness of your Entertainer:	<u>Excellent</u>
Promptness of your Entertainer:	<u>Excellent</u>
Professionalism of your Entertainer:	<u>Excellent</u>
MC Services:	<u>Good</u>
Entertainer’s Appearance:	<u>Excellent</u>
System and Equipment Appearance:	<u>Excellent</u>
Sound Quality:	<u>Excellent</u>
Overall Volume Levels:	<u>Excellent</u>
Music Selection:	<u>Excellent</u>
Incorporation of Your Requests:	<u>Couldn’t be better!</u>
Planning Assistance:	<u>Great!</u>
Entertainer’s Cooperation with Other Vendors:	<u>Excellent – very accommodating</u>
Overall Performance Rating:	<u>Excellent</u>

Is there anything we can improve on? You’re great for what we need!

Additional comments or suggestions:

Would you recommend our service to others? Yep

Do you know of anybody that may be in need of our services?

May we share your comments with others? Yep

May we add you to our list of references for other inquiries to contact? Yes