

♪ Squawkbox Sound ♪

Client Satisfaction Survey

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!

Your Name: Amber & Brian Peterson
Event Date and Type: August 2, 2008 – Wedding
Email Address: one_sxc_biotch@hotmail.com

What was the main reason you chose Squawkbox Sound for your event? They were in our price range, plus when I checked into their references they were all good – we would've been stupid not to use them!

Please answer the following questions with Excellent, Good, Fair, or Poor:

Quality of Customer Service via telephone:	<u>Excellent</u>
Quality of Customer Service via internet:	<u>Excellent</u>
Quality of Customer Service at event:	<u>Excellent</u>
Helpfulness of the "Welcome Packet": <i>it, it helped and was super cute</i>	<u>Excellent!!! I loved</u>
Quality and Helpfulness of Website:	<u>Excellent</u>
Friendliness of your Entertainer: <i>were extremely nice, and helped out more than I thought!</i>	<u>Excellent! They</u>
Promptness of your Entertainer:	<u>Excellent</u>
Professionalism of your Entertainer: <i>were both very professional! I liked how they were both professional and friendly – it was awesome!</i>	<u>Excellent! They</u>
MC Services:	<u>Excellent</u>
Entertainer's Appearance:	<u>Excellent</u>
System and Equipment Appearance:	<u>Excellent</u>
Sound Quality:	<u>Excellent</u>
Overall Volume Levels: <i>throughout the night if everything was okay or if the music was too loud or not loud enough!</i>	<u>Excellent! They even asked me</u>
Music Selection:	<u>Excellent, perfect!</u>
Incorporation of Your Requests:	<u>Excellent, perfect!</u>
Planning Assistance:	<u>Excellent!</u>
Entertainer's Cooperation with Other Vendors: <i>things done, like the trash emptied, they were more on top of getting someone to remove it than the person that was in charge of watching the trash and taking it out! They were awesome! Any time we had things that weren't going right, they were on top of either making it right or finding the person that needed to make it right!</i>	<u>Excellent!!! When we needed</u>
Overall Performance Rating: <i>give them 1000!!! They were the best!!!</i>	<u>Excellent...on a scale of 1-10 I</u>

Is there anything we can improve on? Keep up the good work – I had people that asked if my DJ Service was expensive and if they were wedding planners too, cause they helped out SOOO much more than a regular DJ does!

Additional comments or suggestions: You guys are the best!!! You helped make the night turn out perfect!!! You went above and beyond our expectations for a DJ, we can't thank you enough!!!!

Would you recommend our service to others? Heck yes!!!

Do you know of anybody that may be in need of our services? Nope! But I know that everyone at our wedding thought you were super so we aren't the only ones that will be referring your services out!!!

May we share your comments with others? Please do!

May we add you to our list of references for other inquiries to contact? Please do!